Announcement

TO: Georgia*FIRST* PeopleSoft Financials Users

POSTED: December 5, 2018

SUBJECT: New Known Issues Related to Release 5.40

The following new Known Issues have been created and posted on the Georgia*FIRST* Financials website. Refer to each of the Known Issue documents and utilize the functional workarounds, if available.

New Known Issues
http://www.usg.edu/gafirst-fin/known_issues

- **KI9.2-97_AP: Voucher Spreadsheet Upload Error**
- **KI9.2-98_ePro: Issues Returning GFM carts to PeopleSoft**
- **KI9.2-99_GL: Journal Spreadsheet Upload Error**
- **KI9.2-100_Other: Change in Accessing Reports in Report Manager**
- **KI9.2-101_AP: Payment Inquiry – Payment Reference ID link results in Error**

Please review and provide this information to the impacted users.

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website
http://www.usg.edu/customer_services (*requires a User ID and password, email helpdesk@usg.edu to obtain credentials)*E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES
ITS Maintenance Schedule and Service Level Guidelines:
http://www.usg.edu/customer_services/service_level_guidelines/