# Announcement

**TO:**  PeopleSoft Financials Users

**POSTED:**  October 14, 2016

**SUBJECT:**  Georgia*FIRST* Financials Release 5.20 Update WebEx

Please hold the date for the next Georgia*FIRST* Financials web conference on **Thursday, November 3, 2016 from 2:00 pm – 3:30 pm.**

In this web conference, the Georgia*FIRST* team will give updates on changes occurring as a result of Release 5.20.

The agenda will include:

1.  Release 5.20
    a.  Release Schedule
    b.  Changes and Enhancements
    c.  Known Issues
2.  CY2016 1099-MISC Reporting
3.  Annual Expense Module Per Diem Updates (CONUS/OCONUS)
4.  Q&A

This web conference will be recorded. If you are unable to attend, the archive and slides will be available the next day. However, it is highly recommended that all institutions participate in the WebEx so that you have an opportunity to ask questions and know how to prepare for upcoming PeopleSoft changes.

**To Register for the Web Conference**

Registration for the web conference is required in advance through this link:
  https://borusg.webex.com/borusg/onstage/g.php?MTID=e7eecdf1618e9edb15e1c96b1767dcba5

**MORE INFORMATION AND SUPPORT**:  For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia).  For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services.  (This service requires a user ID and password.  E-mail helpdesk@usg.edu to obtain self-service login credentials.)

**ADDITIONAL RESOURCES**:  For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines.  For USG services status, please visit http://status.usg.edu.